



Privacy Policy

A Product of Tumblehill Labs, the Product Studio of Tumblehill Holdings

Effective Date: 17 October 2026 · Version 1.2 · ev.geoatm.app

Version History

- 1.0 — 16 October 2026 — Initial release
- 1.1 — 17 October 2026 — Optional email updates
- 1.2 — 17 October 2026 — Subscribers may give an area for local updates

1. Introduction

GeoEV is a product of Tumblehill Labs, the product studio of Tumblehill Holdings (collectively, "Tumblehill", "we", "us", or "our"). GeoEV is a location-intelligence platform that helps drivers find electric vehicle (EV) charging stations, and provides charging operators, utilities and regulators with network visibility, performance reporting and coverage analysis.

This Privacy Policy ("Policy") explains how we collect, use, store, disclose and protect information when you access or use GeoEV, including the driver application at ev.geoatm.app, the information site at evhome.geoatm.app, the operator portal and regulator dashboard, and any associated services (collectively, the "Platform").

By accessing or using the Platform, you acknowledge that you have read and understood this Policy. If you do not agree, please discontinue use of the Platform.

2. Who We Are

- Product: GeoEV
- Product Studio: Tumblehill Labs
- Parent Entity: Tumblehill Holdings
- Platform: ev.geoatm.app and evhome.geoatm.app
- Privacy Contact: info@geoatm.app
- Primary Jurisdiction: State of Wyoming, United States of America (with support for additional jurisdictions as the Platform expands)

All privacy-related enquiries, data access requests and complaints should be directed to info@geoatm.app.

3. Information We Collect

GeoEV is designed to be used without an account. What we collect depends on how you use the Platform:

3.1 Drivers Using the App

- Your location, only if you choose to share it, to find chargers near you (see section 5)
- The place or charger you search for, and the filters you choose, such as plug type and minimum power
- Your chosen plug type, saved on your own device (in your browser's local storage) so the app remembers it; it is not sent to us as part of any profile
- Standard technical information sent by any browser, such as IP address, browser type and operating system, which our hosting provider processes to deliver the service
- Privacy-friendly usage statistics (pages viewed, approximate country, device type), collected without cookies and without identifying you
- Your email address, and the area you give us, only if you choose to subscribe to GeoEV updates, on evhome.geoatm.app or in the app. The app may suggest the place you searched for; you can change or clear it. We also keep that place's map location — the place you named, not your own location — so we can tell which chargers are near it

3.2 Operators, Regulators and Platform Staff

- Business contact details for each organisation given access, such as organisation name and a contact email address
- Performance returns that operators submit for their own charging sites: for example monthly uptime, completed sessions, energy delivered, faults and repair times. These describe charging equipment, not drivers
- A sign-in record used to protect the dashboards, including the time of sign-in and the network address it came from, used for rate-limiting and security

3.3 Information from Third Parties

- Charging station locations, connectors, power, access and opening hours from OpenStreetMap, published by its contributors under the Open Database Licence (ODbL)
- Status and performance information submitted by participating operators

Where an operator does not provide live status, GeoEV displays publicly available location information only, and marks it "Status not reported". Such listings help you find chargers; they do not indicate that a charger is working or available.

3.4 Information We Do Not Collect

GeoEV does not collect, store or process:

- Payment card details, charging-network account credentials or charging session payments
- Vehicle identification numbers, licence plates or vehicle telematics
- Your name, or your email address unless you choose to subscribe to updates
- Biometric data of any kind
- A history of where you have been

4. How We Use Information

- To show charging stations near you, filtered by the plug and power you choose, and to recommend the most suitable place to charge
- To give operators, utilities and regulators the dashboards, reports and coverage analysis

they are authorised to see

- To keep the Platform secure, including limiting repeated sign-in attempts
- To monitor performance, diagnose errors and improve the Platform
- To respond to enquiries and support requests
- To send GeoEV update emails to people who have subscribed, including news about charging in the area they gave us, until they unsubscribe
- To comply with applicable legal and regulatory obligations

We do not use your information for advertising, do not build profiles of drivers, and do not sell personal information.

5. Location Data

- The app asks for your device location only when you choose "use my location". You can instead search for a place by name.
- When you share it, your location is sent to our servers only to retrieve chargers near that point, and is used for that request alone. We do not store it, attach it to an identity, or keep a history of your locations.
- Like any web request, the request may appear briefly in our hosting provider's operational logs, which are kept for a short period for security and reliability and are not used to track individuals.

You can withdraw location permission at any time in your device or browser settings. Every other feature of the app continues to work.

6. How We Share Information

Tumblehill does not sell personal information. We share information only as follows:

6.1 Service Providers

We use third-party providers for hosting, storage, email delivery and privacy-friendly analytics. They process data only on our instructions and consistently with this Policy.

6.2 Maps and Directions

Map images are loaded from OpenStreetMap's tile servers, which receive your IP address in order to send them. When you tap "Get Directions", your device opens Google Maps with the charger's location; your use of Google Maps is governed by Google's own terms and privacy policy.

6.3 Operators and Regulators

An operator's performance returns are visible to that operator and to Platform staff. They are shared with a regulator only when the operator releases them. Driver personal data is never included in any operator or regulatory view.

6.4 Legal Requirements

We may disclose information where required by law, court order or a lawful request from a competent authority.

6.5 Business Transfers

In the event of a merger, acquisition or sale of Tumblehill assets, information may be transferred as part of that transaction. We will give notice before any change to how it is processed.

7. Data Security

- Encryption of all data in transit using industry-standard TLS
- Operator returns stored encrypted at rest (AES-256-GCM)
- Operator access keys stored only as one-way hashes, never in readable form; signing in again is required whenever a key is replaced
- Signed, HTTP-only session cookies for the dashboards that expire after one working day
- Role-based access, so each organisation sees only what it is authorised to see
- Limits on repeated sign-in attempts

No system is entirely free of risk. If a breach presents a material risk to individuals, we will notify those affected and the relevant authorities as required by law.

8. Data Retention

- Driver location: not retained beyond the request it was used for
- Plug preference: kept on your device until you change it or clear your browser storage
- Usage statistics: kept in aggregate, non-identifying form for up to twenty-four (24) months
- Operator returns: kept for as long as the operator participates, and in line with any retention terms agreed with the operator or required by the relevant regulator
- Organisation contact details: kept while access is active and for twelve (12) months after it ends
- Subscriber email addresses and areas: kept until you unsubscribe, then deleted. Every update email includes a link to unsubscribe, and you can also ask us at info@geoatm.app

9. Your Rights

Tumblehill extends the following rights to every user as a matter of policy, wherever you live and in addition to any rights you hold under local law: the right of access, rectification, erasure, restriction, objection and data portability in respect of your personal data.

Because the driver app does not use accounts, we usually hold no personal data that can be linked to you, other than your email address if you subscribe to updates. To exercise any right, write to info@geoatm.app. We will acknowledge your request within five (5) business days and respond within thirty (30) days.

10. Cookies and Similar Technologies

The driver app and the information site do not use cookies for tracking or advertising. The app saves your plug choice in your browser's local storage. The operator portal and regulator dashboard use one essential session cookie to keep you signed in. Usage statistics are collected without cookies.

11. Children's Privacy

The Platform is not directed at persons under eighteen (18). We do not knowingly collect personal data from minors. If you believe we have, contact info@geoatm.app and we will delete it promptly.

12. Jurisdiction and Cross-Border Transfers

Tumblehill Holdings LLC is organised under the laws of the State of Wyoming, United States of America, and this Policy and the GeoEV Terms of Use are governed by the laws of the State of Wyoming, without reference to its conflict of law principles. The Platform lists charging stations worldwide, compiled from publicly available and community-maintained data, and may be accessed from any country. Live status is provided only for operators who participate in the Platform. If you access the Platform from outside the United States, your data may be processed in the United States, in Jamaica and in other countries where our service providers operate. Where the mandatory data protection law of your country grants you rights this Policy does not, those rights continue to apply.

13. Changes to This Policy

We may update this Policy to reflect changes in our practices, the law or the Platform. Material changes will be communicated through the Platform, and the updated Policy will show a revised effective date. Continued use after notice constitutes acceptance of the revised Policy.

14. Contact

- Product: GeoEV
- Studio: Tumblehill Labs, a division of Tumblehill Holdings
- Email: info@geoatm.app
- Website: evhome.geoatm.app

© 2026 Tumblehill Holdings. All rights reserved. GeoEV is a product of Tumblehill Labs, the product studio of Tumblehill Holdings. GeoEV is a trademark of Tumblehill Holdings. Charging location data © OpenStreetMap contributors.